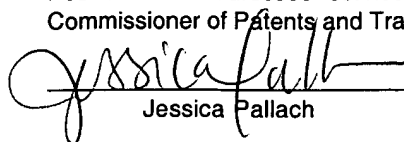


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Jessica Pallach

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Morag et al.

Docket No.: HEAL0001

Serial No: 09/394,341

Art Unit: 3626

Filed: September 13, 1999

Examiner: M. Kapadia

Title: A MESSAGE AND PROGRAM SYSTEM SUPPORTING
COMMUNICATION

October 9, 2002

Assistant Commissioner for Patents

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AMENDMENT

Sir:

The following Amendment is submitted in response to the Office Action dated July 9, 2002, for the above-identified patent application.